

Limited Warranty

This warranty is a voluntary Limited Warranty of Solarnative GmbH ("**Solarnative**") and applies to the following products:

Solarnative PowerStick	25 years beginning from the earlier of the following dates: (a) 4 months from the date of shipment of the Solarnative PowerStick by Solarnative or (b) from the date on which the system in which the Solarnative Powerstick has been installed is first registered in the Solarnative Cloud (the applicable date is referred to as the " Warranty Start Date ") and insofar as 10,000 kWh of energy production per Solarnative PowerStick (energy production is recorded in the Solarnative PowerStick) is not exceeded.
Solarnative PowerStick Balcony	25 years commencing the earlier of the following dates: (a) 4 months from the date of shipment of the Solarnative PowerStick by Solarnative or (b) from the date on which the system in which the Solarnative Powerstick Balcony has been installed is first registered in the Solarnative Cloud (the applicable date is referred to as the " Warranty Start Date ") and insofar as 10,000 kWh of energy production per Solarnative PowerStick Balcony (energy production is recorded in the Solarnative PowerStick Balcony) is not exceeded.
Solarnative IntelliGate	25 years from the start date of the warranty.
Solarnative IntelliGate Balcony	5 years from the start date of the warranty.

The Solarnative Limited Warranty does not apply to components that are to be considered separately from the products, such as Solarnative Connection Cables and Termination Caps as well as electrical wires and connections supplied by Solarnative or third parties.

The statutory warranty rights or other national legal rights are not limited by the Solarnative Limited Warranty and continue to apply.

The guarantor is Solarnative. Solarnative reserves the right to have the services of this Limited Warranty provided by partners authorized by Solarnative.

Claims under this Solarnative Limited Warranty may only be asserted by the following persons: (a) Buyers who have purchased the Products themselves and put them into operation for the first time ("**Commissioning Person**") and (b) Buyers who have acquired the Products lawfully and without modification from the Commissioning Person or from the assignee(s) of the Commissioning Person. The beneficiaries of this Solarnative Limited Warranty are hereinafter referred to as "**Warranty**"

Beneficiaries". Other persons are not entitled to assert claims against Solarnative under this Solarnative Limited Warranty. However, the person entitled to the warranty may name a third party to assert his claims under this Solarnative Limited Warranty. An assignment and/or transfer of these rights to persons other than the Warranty Beneficiaries is not permitted.

The validity of this Solarnative Limited Warranty requires that the product is installed, commissioned and operated in accordance with the manufacturer's installation and operating instructions applicable to the product.

The Solarnative Limited Warranty only applies in the event that the Solarnative system is permanently connected to the Solarnative Cloud and sends operating data.

The Solarnative IntelliGate sends data via a mobile connection to the Solarnative Cloud. The Warranty Beneficiaries must ensure that the Solarnative IntelliGate has sufficient data volume available at all times for sending and receiving data for service purposes. If the supplied data volume is used up, the person entitled to the warranty will be informed of this. The Warranty Beneficiaries can purchase additional data volume via Solarnative at any time.

If the Solarnative system does not send any data to the Solarnative Cloud for a period of more than one month, the Solarnative Limited Warranty expires.

If structural or unauthorized changes have been made to the product that are not attributable to Solarnative, the Solarnative Limited Warranty expires at the time of making these structural or unauthorized changes, regardless of the periods specified above. If damage occurs to structurally modified products whose modification was not caused by Solarnative, the costs incurred to remedy the damage, regardless of whether the structural changes are the cause of the damage, are not covered by this Solarnative manufacturer's warranty. Solarnative will inform the Warranty Beneficiaries in advance about these costs. The execution of the repair depends on the consent of the person entitled to the guarantee to this assumption of costs.

The obligations arising from the Solarnative Limited Warranty are provided in all countries for which the Solarnative system is certified/approved by the warrantee at the time of purchase.

The Solarnative Limited Warranty includes the provision of a replacement device equivalent in terms of product type, performance class or age from the start date of the warranty for the duration of the warranty period regulated above.

In doing so, Solarnative may, at its sole discretion, take any of the following actions:

- Provide a replacement product.
- Repair the product at a Solarnative Service Center or on-site.
- Issue a credit note for the defective product for the purpose of purchasing a new product. The amount of the credit is determined by Solarnative. This is based on the actual value of the product at the time when the person entitled to the warranty reported the defect.

In the event of a replacement of the product in accordance with this Solarnative manufacturer's warranty, the remaining warranty period will be transferred to the replacement device.

Transport and, if necessary, customs clearance is not the responsibility of Solarnative. Costs and expenses incurred for this are to be borne by the Warranty Beneficiaries.

To make a claim under the Solarnative Manufacturer's Warranty, the warranty beneficiary must follow the Return Material Authorization (RMA) procedure.

The Solarnative Limited Warranty does not apply in the following cases:

- Damages or limitations in performance arising from the following reasons:
 - Failure to comply with the technical documentation and instructions as well as the requirements contained therein
 - Damage related to improper handling, transport, storage or repackaging contrary to Solarnative's specifications
 - Incorrect installation or commissioning
 - Interventions, conversions or repair attempts not approved by Solarnative
 - Corrosion due to use in aggressive atmospheres or outside the specified environmental conditions
 - Failure to comply with relevant safety regulations (UL, CSA, VDE, IEC, etc.)
 - Incorrect use or improper operation
 - Accidents and external influences
 - Force majeure – in particular power surges, lightning, floods, fires, earthquakes, storm damage, pest infestation and damage caused by rodents
- Illegible and non-existent original product identification (product type, serial number).
- Defects that occur after the warranty period has expired.
- Defects that occur during shipment or transport after the product has been sold to third parties (e.g. resellers).

In addition, this Solarnative Limited Warranty does not apply to:

- Labor costs for the disassembly or installation of a product covered by the Solarnative Limited Warranty
- normal wear and tear or cosmetic, technical or design defects of a product covered by the Solarnative Limited Warranty, which do not significantly deteriorate the actual function
- Theft or wilful damage to the product covered by the Solarnative manufacturer's warranty
- Effects caused by dismantling, installation or troubleshooting of other electrical systems of the Warranty Beneficiaries
- Failure or malfunction of the Solarnative cloud, app or software products optionally provided for the operation of the Solarnative system
- Claims for compensation for loss of electricity generation or loss of profits

The Warranty Beneficiaries must notify Solarnative of a fault or defect in a product within the specified warranty period. In order to determine whether the product is covered by the Solarnative Limited Warranty, the Warranty Beneficiaries must provide the following information:

- Type designation
- Serial number
- Installation location
- Module type
- Copy of the commissioning protocol
- Copy of the purchase invoice

If the aforementioned requirements are not fully met, Solarnative is not obliged to comply with any of the obligations arising from this Solarnative Limited Warranty.

For proper fault diagnosis, it may be necessary for a qualified service technician to carry out measurements in the system on site at the location of the defective product.

If no errors are discovered during the inspection of the device by Solarnative Service, the Warranty Beneficiaries may be charged an inspection fee and transport costs.

The warranty service can be reached at www.solarnative.com/service.

If and to the extent that services are to be provided free of charge by Solarnative according to this Solarnative Limited Warranty, these are only free of charge if and to the extent that the procedure has been agreed in advance with Solarnative and confirmed in writing by Solarnative. The text form is sufficient to comply with the written form; this also applies to electronic communications (e-mail). All costs incurred by the Warranty Beneficiaries in exercising his rights under the Solarnative Limited Warranty shall be borne by the beneficiary of the warranty.

All claims arising out of or in connection with this Solarnative Limited Warranty are subject to German law.

This document is a translation from the German original version. In the case of deviations between the two versions, the German version shall be decisive.